

Standards of Practice

Dual Practice

Physiotherapists may provide more than one role within the health or wellness systems (e.g., acupuncturist, chiropractor, personal trainer). This standard establishes the regulatory expectations when a physiotherapist is fulfilling more than one role.

Standard

The physiotherapist clearly identifies instances when they are providing non-physiotherapy services.

Expected Outcomes

Clients can expect that the physiotherapist will clearly identify instances where the services provided do not constitute physiotherapy.

Performance expectations

The physiotherapist:

- Does not represent non-physiotherapy services as physiotherapy or use protected titles when providing non-physiotherapy services.
- If offering non-physiotherapy services, establishes each service as a distinct entity, maintaining:
 - Separate billing and financial records for each service, issuing invoices that clearly, transparently, and accurately indicate the service provided.
 - Separate client records for each service or separate entries in a shared client record that clearly identify which professional role/service was provided at each client visit.
 - Separate appointment books and/or distinct days and times for providing each service.
 - Separate advertising, marketing, and promotional activities for each service.
- Provides physiotherapy services if the client sought physiotherapy services, unless the physiotherapy services sought are not in the client's best interests.
- Clearly communicates with clients and others when the services proposed do not constitute physiotherapy services.
- Advises the client of the implications of receiving non-physiotherapy services, including potential funding implications and obtaining client informed consent for non-physiotherapy services.

Related Standards

- Communication
- Evidence-Informed Practice
- Title, Credentials, and Specialty Designations